

Getting Started With SYNAGIS

After identifying that SYNAGIS[®] (palivizumab) is appropriate for your patient, follow these steps to initiate treatment.

STEP 1 – Complete the Referral Process

SYNAGIS CONNECT[®] REFERRAL

- Complete the Universal Enrollment and Prescription Form and fax it to SYNAGIS CONNECT.

OR

- Complete the enrollment process through the CoverMyMeds[®] portal.

PAYER OR SPECIALTY PHARMACY (SP) REFERRAL

- Contact the patient's insurance plan to obtain any prior authorization (PA) requirements.

OR

- Refer the prescription to the SP.

BUY-AND-BILL

- Identify the insurance plan's requirements and follow the PA process instructions, if applicable.
- Follow your office protocol for ordering through the appropriate specialty distributor.

SYNAGIS CONNECT can assist with the benefits investigation and PA process.*

STEP 2 – PA Approval or Denial

- When you have received an approval or denial, communicate the outcome to the parent/caregiver.
- If you have not received either an approval or denial within 7 business days, please contact SYNAGIS CONNECT, the payer, or the appropriate SP to follow up.

AFTER APPROVAL

- The SP will call the parent/caregiver and provider prior to shipment.[†]
- The parent/caregiver should answer/return the call from the SP and inform the patient's provider if the SP makes any changes.

IN THE CASE OF A DENIAL

- Review the denial letter from the patient's insurance plan to determine the reason and next steps.
- Follow the protocol to which your office adheres to appeal the denial.

SYNAGIS CONNECT can assist with the denial and appeals process.*

STEP 3 – Continuum of Care

- Follow payer-specific PA requirements for each dose.
- Coordinate with the parent/caregiver and SP (if applicable) for each dose, including scheduling administration and confirming delivery location, dose, and date.
- Coordinate with the parent/caregiver to schedule administration and delivery of product from SP, if applicable.
- Ensure adherence to monthly dosing in season through ongoing discussions with the parent/caregiver and ongoing coordination with the SP, if applicable.

Review and update information on forms (eg, changes in patient weight) per PA requirements prior to each dose.

For more information, contact **SYNAGIS CONNECT** at **1-833-SYNAGIS (1-833-796-2447)**.
Enrollment and consent forms can be found on [SYNAGISHCP.com](https://www.synagishcp.com).

*When the patient is enrolled in SYNAGIS CONNECT.

[†]In some cases, the office may need to notify the SP of approval prior to each dose.

This resource is offered for informational purposes only and is not intended to provide reimbursement or legal advice. The practice, pharmacy, or healthcare provider is responsible for reviewing and understanding the patient's payer coverage and any plan requirements. SYNAGIS CONNECT and Sobi, Inc. do not guarantee third-party coverage, payment, or reimbursement.